# First Nations Telehealth Network

TSAG PRESENTS



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### **Upcoming Sessions**

### **First Nations Telehealth Speaker Series**

Fire- Staying Safe

Date: October 8, 2015 Time: 10:00 am - 11:30 am

#### **Session Description**

Join us for this special presentation during Fire Awareness Week. In this session we will discuss how to identify, prepare and protect your home against potential hazards. We'll also highlight the importance of smoke alarms in keeping you and your family safe. This session is interactive, so feel free to ask your "burning" questions!

#### Learning Objectives

- 1.) Learn to identify potential hazards
- 2.) Learn to protect your home from fire hazards
- 3.) Learn about potential damages caused by fire

Speaker: Leon Smallboy, TSAG Fire Safety Coordinator

#### Management of Burns

Date: October 21, 2015 Time: 10:00 am- 11:30 am

#### **Session Description**

This session will provide information about the types of burn injuries, prevention strategies, assessment and evaluation of burns, initial management in the community setting and criteria for referral to a burn centre.

#### Learning Objectives

Upon completion of this session participants will be able to:

- identify four types of burn injuries
- identify two tools for estimating the size of a burn
- discuss prevention strategies to include in community education programs
- discuss emergent care in the community
- implement wound care for individuals receiving burn care in the community
- identify when referral to a burn centre is appropriate

Speaker: Dorothy Phillips, FNIHB Clinical Nurse Specialist - Wounds, Ostomy & Continence

Click Here to Register for Fire- Staying Safe (October 8)

Click Here to Register for Management of Burns (October 21)





# First Nations Telehealth Portal

#### What is the Telehealth Portal?

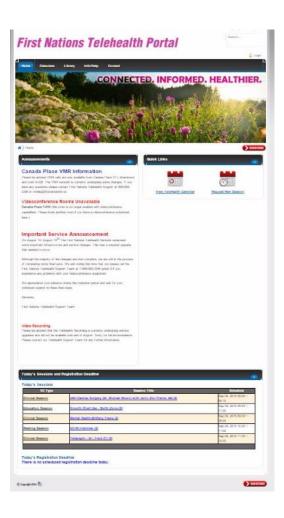
This is where First Nations Telehealth advertises Education Sessions, Meetings and Clinical Sessions that are happening.

#### Who can access this?

This is publicly accessible website that anyone can visit

#### What information is found on here?

- Participants can see when their video conference is scheduled for (time, date, connection time and other participating sites)
- Any video recordings or handouts for upcoming sessions or past sessions.



- Advertisements and registration for any upcoming education sessions (these sessions can be FNIHB Hosted, AHS (Alberta Health Services) Hosted and any other Education Sessions Canada wide)
- Any important messages or announcements that are important to Telehealth

**Click here to visit the First Nations Telehealth Portal** 

### **Network Upgrades**

On August 10- August 19<sup>th</sup> The First Nations Telehealth Network underwent some important infrastructure and service changes. This was a required upgrade that needed to occur.

Although the majority of the changes are now complete, we are still in the process of completing some final tests. We ask during this time that you please call the First Nations Telehealth Support Team at 1-888-999-3356 option 2 if you experience any problems with your video conference equipment.



### **Audio Lines**

First Nations Telehealth is happy to re-introduce audio lines as a part of the video conference experience. Audio lines can be added to almost any session and is a great alternative if you are unable to participate via video.

To add an audio line to your session or for more information on audio lines, please contact First Nations Telehealth Network.

# How To

### The Process of Cancelling a Clinical Telehealth Session

Sometimes things happen and appointments need to be cancelled. When a Clinical Telehealth session can no longer take place, follow this important step in cancelling your scheduled session.

If you are cancelling a session or need to re-book email the Alberta Health Services Clinical Schedulers at <u>telehealth.clinicalrequest@albertahealthservices.ca</u>.

This email address is regularly monitored so your email should be read in a timely manner.

# **Contact Us**

Phone: 1-888-999-3356 Email: <u>vchelp@firstnationsth.ca</u>

#### **Telehealth Scheduling & Admin**

Monday-Friday 8:00 am-12:00 pm, 1:00 pm-4:30 pm

#### Telehealth Bridge & Technical Support:

Monday - Friday 8:00 am-5:00 pm

